safous THINK YOUR ACCESS

CUSTOMER CASE STUDY

AUTOMOTIVE · OT REMOTE ACCESS

How a Global Automotive Manufacturer Transformed OT Access

THE NEED

Transform remote access for OT environments to enable digitalization while minimizing cyber risk.



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Production sites

INDUSTRY
Automotive manufacturing

ENVIRONMENT
OT systems at production sites

ACCESS MODEL
Clientless, Zero Trust

USERS
Vendors

Top Challenges

01

IT tools didn't fit OT

Legacy IT remote access tools were incompatible with OT systems.

02

Little visibility or governance

Remote connections lacked visibility and governance.

03

No agents on OT assets

Installing agents on OT assets was not viable.

Business Outcomes

Simpler architecture

VPN complexity removed from remote access.

Full audit control

Clientless, Zero Trust access with full audit control.

Faster, safer vendor access

Vendor access is faster and safer, improving productivity.

IT and manufacturing aligned

Stronger alignment between IT security and manufacturing.

How It Works

Illustrative Safous access flow

Vendors
Any browser, clientless

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Safous
Global Access Point

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AppGateway
Customer server / VM

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OT systems
No agent installed

About Safous — Provided by IIJ (Internet Initiative Japan), Japan's first ISP, listed on the Tokyo Stock Exchange Prime Market. ISO/IEC 27001 certified and SOC 2 attested. PoPs across Asia, plus North America and Europe. Customer name withheld for confidentiality.

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Request a demo or PoC: safous.com/get-started