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CUSTOMER CASE STUDY

MARITIME · INDONESIA · REMOTE MAINTENANCE

How an Indonesian Maritime Provider Achieved Secure Remote Maintenance



THE NEED Secure privileged remote operation for maritime facilities

100+ Lighthouses

100+ Offshore plants

500+ Port operation facilities

Maritime facilities in the provider's operating footprint.

Challenges

Difficult facility maintenance

Maintaining port facilities, lighthouses and offshore plants was difficult.

Vulnerable remote access

The traditional remote access solution was vulnerable to cyberattack.

Outcome

Secure and stable remote maintenance access

- Port facilities
- Lighthouses
- Offshore plants

How It Works

Simplified from the customer's deployment topology

REMOTE MAINTENANCE

Operation center → Internet → Starlink satellite link → Safous at site maritime facility systems

CENTRAL SYSTEMS

Operation center → Internet → Safous in the data center → CCTV & IoT data central system

About Safous — Provided by IIJ (Internet Initiative Japan), Japan's first ISP, listed on the Tokyo Stock Exchange Prime Market. ISO/IEC 27001 certified and SOC 2 attested. PoPs across Asia, plus North America and Europe. Customer name withheld for confidentiality.

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Request a demo or PoC: safous.com/get-started